

Presidential Campaigning in the Internet Age (Oxford Studies in Digital Politics)

Jennifer Stromer-Galley



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As the plugged-in presidential campaign has arguably reached maturity, *Presidential Campaigning in the Internet Age* challenges popular claims about the democratizing effect of Digital Communication Technologies (DCTs). Analyzing campaign strategies, structures, and tactics from the past five presidential election cycles, Stromer-Galley reveals how, for all their vaunted inclusivity and tantalizing promise of increased two-way communication between candidates and the individuals who support them, DCTs have done little to change the fundamental dynamics of campaigns. The expansion of new technologies has presented candidates with greater opportunities to micro-target potential voters, cheaper and easier ways to raise money, and faster and more innovative ways to respond to opponents. The need for communication control and management, however, has made campaigns slow and loathe to experiment with truly interactive internet communication technologies.

Citizen involvement in the campaign historically has been and, as this book shows, continues to be a means to an end: winning the election for the candidate. For all the proliferation of apps to download, polls to click, videos to watch, and messages to forward, the decidedly undemocratic view of controlled interactivity is how most campaigns continue to operate.

Contributing to the field a much-needed historical understanding of the shifting communication practices of presidential campaigns, *Presidential Campaigning in the Internet Age* examines election cycles from 1996, when the World Wide Web was first used for presidential campaigning, through 2012, when practices were being tuned to perfection using data analytics for carefully targeting and mobilizing particular voter segments. As the book charts changes in internet communication technologies, it shows how, even as campaigns have moved responsively from a mass mediated to a networked paradigm, and from fundraising to organizing, the possibilities these shifts in interactivity seem to promise for citizen input and empowerment remain much farther than a click away.

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