



Grundlagen Qualitätsmanagement: Von den Werkzeugen über Methoden zum TQM (German Edition)

Holger Brüggemann, Peik Bremer

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Leicht verständlich und sehr übersichtlich mit Hilfe einer praxisorientierten Beschreibung werden die relevanten Grundlagen des Qualitätsmanagements dargestellt. Dabei wird der Bogen von den elementaren Qualitätswerkzeugen über die klassischen Qualitätsmethoden bis zum umfassenden Qualitätsmanagement TQM gespannt. Somit erwirbt sich der Leser einen guten Überblick über die Thematik. Verständnisfragen und Übungsaufgaben ermöglichen leicht ein Selbststudium. In der aktuellen Auflage wurde die Anzahl der Übungsaufgaben erhöht und ein Abschnitt über die aktuelle DIN EN ISO 9001-2015 aufgenommen.

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